

PRIOR INFORMATION UNDER CHAPTER 6 A OF THE CONSUMER PROTECTION ACT

Under Chapter 6 a of the Finnish Consumer Protection Act (38/1978), when offering crypto-asset services and payment services to consumers, Coinmotion Oy (“**Coinmotion**”) must provide the consumer, before the conclusion of the contract, with certain information on the trader, the service offered, the distance contract and the means of legal protection. With this notice, Coinmotion provides its customers with the following prior information:

Topic	Details
Prior information on the trader	
Name and principal line of business	Coinmotion is a crypto-asset service and payment service provider licensed by the Finnish Financial Supervisory Authority (FIN-FSA), to which the FIN-FSA has granted an authorization as a crypto-asset service provider.
Business ID and contact details	Business ID: 2469683-1 Head office address: Kauppakatu 39, 40100 Jyväskylä, Finland Telephone number: 0600 30088 Email address: info@coinmotion.com Website address: www.coinmotion.com You can find further information on contact channels on our website .
Options for lodging a complaint	You may submit your complaint through the following channels: - By using the electronic form. Although the use of the form is recommended, it is not mandatory. - As a customer message on the Coinmotion platform. - By email to complaints@coinmotion.com. - By post using the following details: Coinmotion Oy c/o Head of Customer Operations Kauppakatu 39 40100 Jyväskylä You can find further information on the procedures for handling customer complaints on our website .
Supervisory authority	Name: Finnish Financial Supervisory Authority (Finanssivalvonta) Address: P.O. Box 103, 00101 Helsinki Website: www.finanssivalvonta.fi Telephone number: + 358 9 18351
Prior information on Coinmotion's services	
Description of the main characteristics of the services offered	Exchange of crypto-assets: We offer the exchange of crypto-assets for fiat funds and the exchange of fiat funds for crypto-assets, acting as your counterparty in the exchange. In the exchange service, we display to you in our service a fixed price, and by accepting that price the transaction is executed. Custody of crypto-assets: We offer a crypto-asset custody service that allows you to keep in our custody crypto-assets you have acquired through the

	exchange service or crypto-assets you have transferred to our service. Custody of crypto-assets covered by the Basic Service and the OTC Service is provided by Coinmotion, whereas custody of crypto-assets covered by the Extended Selection Service has been outsourced to another outsourcing partner of ours authorized as a crypto-asset service provider. We nevertheless remain responsible for the custody of crypto-assets at all times. Our custody policy is available on our website. Transfer of crypto-assets: We provide a transfer service for crypto-assets you hold in our service. It allows you, subject to certain restrictions, to transfer crypto-assets to another service provider or to your own private wallet. Whether crypto-assets can be transferred depends on the crypto-asset in question. You can find more information on transfers of crypto-assets on our website. Execution of orders of crypto-assets: In our OTC Service, we provide an order execution service, which involves executing orders for crypto-assets on your behalf. In the order execution service, we seek to obtain the best possible result for your order. You can find our order execution policy on our website. Staking service: We provide a staking service, which is not in all respects a crypto-asset service within the meaning of the applicable regulation. In the staking service, the customer locks their crypto-assets into staking for the duration of a staking period in order to take part in the validation of transactions in a Proof-of-Stake protocol and to earn a reward from the protocol, and in doing so exposes the staked crypto-assets to the risk of loss. Payment services: The payment services we provide consist of the execution of payment transactions, meaning that you can instruct us to transfer the fiat funds you have transferred to our service back to the bank account registered in your name from which the funds were transferred to us. The custody and transfer of e-money tokens (for example USDC) are also classified as a payment service.
Pricing and payment of charges	Creating an account is entirely free of charge, and holding an account costs you nothing. We charge fees for the use of our services according to our current price list at any given time. Our up-to-date prices, in force at any given time, are available on our website. The payment of charges is automated, and any price adjustments are always displayed to you and accepted by you before you use our service. The use of our chargeable services is not possible without payment of the charges.
Note on taxation	The taxation of crypto-assets varies between countries, and the tax treatment of crypto-assets is currently becoming established at the level of guidelines. In the absence of precise regulation there are uncertainties relating to taxation. You can find further information on the taxation of crypto-assets in Finland in the Tax Administration's detailed tax guidance here.
Risk disclosure	The use of our crypto-asset services involves a risk of losing the funds invested, and past performance of the price or value is no guarantee of future performance. You can find more information on the risks in the risk notifications in our terms of service.

Prior information on the distance contract	
Information on the right of withdrawal and termination	You have the right to terminate the contract. Please note, however, that you cannot withdraw from your use of our crypto-asset or payment services under the agreement, because i) the price and value of crypto-assets depend on fluctuations in the financial market that Coinmotion cannot control; and ii) when you use our individual crypto-asset and payment services, we perform our contractual obligations to you at your express request, in which case no right of withdrawal applies.
Effect of termination and any compensation payable	The withdrawal period is 14 days from the conclusion of the agreement. If you withdraw from the agreement during this period, you must still pay for any crypto-asset and payment services you have used, according to our pricing terms in force at the time.
Minimum duration of the contract and right of termination	The contract has no minimum duration; it is valid until further notice and may be terminated at any time.
Termination procedure	You may terminate your contract by notifying us of this by message through the Coinmotion platform. The procedure applied after termination depends on which of our services you have used and whether, for example, we hold any of your crypto or fiat assets in custody. You can find further information on the procedures followed on termination in the terms of service of our various services, under the sections “Term and Termination”.
Language of the prior information and the contract terms	The information disclosed herein is available in Finnish, Swedish and English. During the contractual relationship, Coinmotion may provide you with customer service in any of these languages.
Prior information on the means of legal protection	
Out-of-court legal protection procedures	The customer has no out-of-court legal protection procedures available.